



Why Infer teamed up for SAP Practice

We identified a need in the market for top, cross-functional SAP consultants at rates more competitive than those of large consulting firms. Infer's Core values "Value for money" and "Excellence" will form the basis for the SAP Practice team. With that motto in mind, we developed an SAP Practice that maximizes the return on investment of our customers.

SAP Practice

Infer's SAP consulting practice is uniquely structured to provide solutions and services that span the entire life cycle of SAP R/3 systems through onsite and offshore development center. Our vision is to assist client maximize the business value and ROI of their SAP systems.. This requires a partner for not only the implementation phase but also Post-Implementation phase and through the system's complete lifecycle. Having established its presence in SAP market in USA, through business consulting over the last 3-4 years, Infer is geared to take up SAP R/3 Full Life Cycle implementation projects both Onsite and Offshore. Our most senior team (with SAP experience ranging upwards of 8+ years) can provide key guidance for global strategy planning to companies planning an SAP rollout, then provide project lead and functional assistance to the specific implementation teams.

Collaborating our experts can work on dedicated projects, take on specific turnkey development projects, be allocated to part-time client requirements, handle remote Basis production support or lead and manage full-scope implementation, upgrade or integration projects for SAP R/3 clients.

Our SAP Services include:

- SAP R/3 Project Implementation
- SAP R/3 Customization
- SAP R/3 Resource Requirements

Infer always maintain quality standards in training, as it is the key factor for the success of our consultants working around the globe with utmost satisfaction of all our clients. We also provide an edge to our employees by providing training on latest technologies in tune with the market demand.



SAP Implementation

Implementing SAP for new customers is by far the most difficult and challenging type of an SAP project to undertake, and it is the foundation of our organization. We have a team of people who implemented SAP from project inception to go-live for approximately 15 companies in the last five years.

Most of those projects included the core modules of SAP such as SD, MM, HR, PP, FI/CO, FI/CA as well as add-on modules such as CRM, BW, SEM. Our consultants have the ability to implement more functionality for fewer consulting dollars than any of our competitors. Additionally, this implementation experience gives us the edge over the competition in other areas of SAP services, such as upgrades and add-on module work.

Upgrades

Infer recognizes that customers needing to upgrade are often not sure what the total cost of upgrading their SAP system will be and how much their internal IT staff will need to be augmented. Therefore, Infer offers an initial, free diagnostics session to assess the complexity of the upgrade given the modules in use, the number of custom programs, interfaces and reports. Infer utilizes a proprietary analysis tool to assist with the custom object analysis during this session. Ultimately the quality of the assessment and the actual upgrade depends on the human factor, and that's why Infer uses only senior consultants with extensive cross-functional experience. Cross-functional consultants means fewer consultants and less cost.

Infer Saves You Time and Money During Your Upgrade With:

- Free Diagnostics Session
- Proprietary Analysis Tool
- Proven Methodology
- Unique Approach to Remote Training
- Senior, Cross-Functional Consultants

ADD-on Modules

Whether it is CRM, PLM, BW, APO, Portals or any other SAP functionality, Infer can deliver add-on modules more cost effectively than any other consulting company. Relying on proven implementation methodologies and only the most senior, cross-functional consultants, Infer consistently implements these areas of SAP on time and at a considerable savings over our competitors.



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- ABAP Programming
 - BASIS
 - Business Warehouse/Strategic Enterprise Management
 - Controlling
 - Customer Relationship Management
 - Financial Accounting
 - Human Resources
 - IS Oil
 - IS Apparel & Footwear Solution
 - Materials Management
 - Plant Maintenance
 - Product Lifecycle
 - Production Planning, Repetitive
 - Production Planning Process Industries
 - Project Systems
 - Sales & Distribution
 - SAP Portals
 - SAP script
 - Supply Chain Management
 - Quality Management
 - Warehouse Management
 - Workflow

SAP Support

Infer Post Go Live Support provides exceptional value for companies that have installed SAP but need to augment their support function. Working with Infer support provides the following benefits:

- Customer maintains focus on core business
- System stability and availability maintained by a proven partner
- Superior application support and technical support
- Reduce organizational risk
- Fixed monthly cost
- Access to expert resources on an as needed basis
- Satisfied users

Sample Support Activities:

- Answering ad hoc user questions
- Instructing users on system procedures
- Identifying and executing configuration changes to remedy errors
- OSS note application
- Identifying business process improvement opportunities
- Configuration to support business process changes
- Design and install additional incremental functional scope
- Design and code custom list or extract reports